

## Technology Orientation for Graduate Nursing Students, Fall 2013

These are technology resources that will help you succeed in your courses at ISU-MCN

**ISU website** – look at the links on the left & bottom of page OR type “Technology Support” in search box

- **Technology Support Center [formerly known as HelpDesk]:**

- check out: tech alerts, ULID, account management [change your password etc], computer training courses, Techzone
- Downloads >
  - free software downloads→ good ones to get are Adobe reader, ad aware, Malwarebytes, CCleaner & need a virus protector—can use your own if you have it [Norton or MacAfee] or download the Microsoft Security Essentials from this site
- Knowledge Base link – help guides for common tech needs
  - See dropdown lists of common items
  - Or A-Z ... choose “O” > Overview of technology at ISU— this gives you instructions on using all the technology provided to students at ISU –email, security, wireless etc...

[http://helpdesk.illinoisstate.edu/kb/1830/Overview\\_of\\_technology\\_at\\_Illinois\\_State\\_University\\_for\\_new\\_students\\_and\\_employees/](http://helpdesk.illinoisstate.edu/kb/1830/Overview_of_technology_at_Illinois_State_University_for_new_students_and_employees/)

- ULID or Account Management
  - Change ULID password
  - Forward ISU email to another email address
- Support
  - Links take you to tech request—specify MCN to get our own tech support people
- **My Illinois State [“My” button on main ISU webpage, replaced icampus]:** log in and check out:
  - Email
  - Academics link
  - **Reggienet** course links – can also get to RN courses by typing in address: <https://reggienet.ilstu.edu>
    - RN course: login with your ISU ULID and password
      - Explore links on left—syllabus, announcements, discussion, assessments, modules, resources, grade book
- **Techzone**—discount pricing on computer hardware, software and other electronics for ISU students, fac, staff
  - **Campus A-Z** → “T” → Techzone

**MCN website** [nursing.illinoisstate.edu]

- **Student Life**
  - > Technology requirements
  - >Handbooks
  - > scholarships
- **Academics**
  - Pick tab at top for your program
- **Research & Initiatives**
- **ISU Helpdesk phone:** 309 438 HELP [438-4357] or 309 438-5800
  - They can answer general tech help questions or ask to be referred to MCN tech team if is specific to MCN

## **BB Collaborate—formerly known as Elluminate—online web conferencing classroom --**

- Orientation: <http://www.blackboard.com/Platforms/Collaborate/Support/Support-for-Blackboard-Collaborate.aspx> click “first time users: getting started”
- <http://www.brainshark.com/blackboardinc/vu?pi=zGLzYw5XBz35Sgz0> orientation narrated ppt

## **MCN Research Server**

- This is a secure online research site that has research software [SPSS, Gpower and more] and a place for you to store your data securely.
- You can access this site from your home computer [if it is a PC computer, but NOT if it is a Mac] by following the instructions linked to the MCN sharepoint site at the following link--

<https://mcn.sharepoint.illinoisstate.edu/researchserver/SitePages/Home.aspx>

- Once you’ve followed the directions and linked successfully through a VPN connection, the research server opens as a remote desktop application
- You will have a personal folder for your data and documents on the research server
- You can also save information to your home computer by following instructions in the document on sharepoint